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Dear Families,

We wanted to reach out to give an update on Community Memorial Health Center's prevention of COVID-19. Some of our prevention measures (per CDC guidelines) we have put in place for all of our residents and staff are:

- Restricting all visitors.
- Windows cannot be opened when visiting through a window.
- Staff is required to wash hands when entering the building.
- Staff is wearing masks at all times when in resident areas.
- Health Questionnaire that all employees fill out has expanded symptoms for the nurse to assess. Staff's temperature is taken and a nurse assesses for signs and symptoms of COVID19 when coming to and leaving work.
- Resident's temperature, respirations and o2 taken twice a day. If anything is out of range, a nurse assesses, Dr and family is notified with concerns.
- Resident's masked when out of their room.
- There are no communal activities or dining and residents are kept 6 ft apart.
- Primary doctor visits have been moved to telehealth with a nurse at your loved one's side.
- COVID19 Testing when appropriate. *(If your loved one is tested you will know prior to testing.)*
- Partnerships with local Hospitals on timely testing when needed.
- Heightened education and auditing of Infection Control Practices and Protocols.

We encourage you to review the CDC website for information about COVID-19, including its symptoms, how it spreads, and actions you can take to protect your health:

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

Thank you very much for everything you are doing to keep our residents and facility staff safe and healthy. Some opportunities we have in place for you to visit with your loved one:

1. Email pictures and letters to Cassidy at ssa@cmhcburwell.com .
2. Set up video chat.
3. See your loved one through their window.
4. Give them a call.

CMHC residents are enjoying fresh air when the weather permits.

We discourage any food, flowers, or letters via mail because we cannot disinfect these items properly.

We continue to monitor the situation in our community; ***Our most current updates will also be updated on our website, Facebook and emails will be sent out.*** Thank you for your patience during these times.

Please feel free to give us a call for any reason.

Thank you again,

Cassidy Gydesen, Social Service Director
Kally Cloeter, Administrator